

PORTICO

Aperture Solutions



CONSERVATORIES • WARDROBES

WINDOWS • DOORS

Installation Guarantee



PORTICO (GB) LIMITED

Since 1988 Portico has installed quality Building products into National House builders throughout the UK.

Our aim is to offer cost effective Products and excellent after Sales service to both the Builder and homeowner.

We supply windows, doors, conservatories and wardrobe systems into new homes.

Utilising our network of operating centres we are able to install products into 10,000 new homes per year.



INSTALLATION WARRANTY

Two year conditions of warranty and liability:

*Portico **does not** accept liability and does not extend a warranty to the following:*

- 1 Any damage due to misuse, vandalism or post installation modifications.
- 2 Defects caused by, shrinkage or settle.
- 3 Portico will not be liable for any consequential damage or loss resulting from condensation or leakage.
- 4 Defects due to non-compliance with the manufacturers care or maintenance instructions.
- 5 Scratches or blemishes on any surface area of the product occurring post installation.
- 6 Defects due to, flood, storm damage, sunlight, subsidence, dampness, associated trades, condensation, earthquakes, wars or acts of God.
- 7 Portico is not responsible for product adjustments post installation.
- 8 Manufacturers product guarantees are available on request. Manufacturers terms and conditions apply.



PORTICO (GB) LIMITED

PORTICO CUSTOMER CARE

WE ARE JUST A CALL AWAY

Dear Householder,

Please keep this information in a safe location.

In order for you to use these warranties a number of questions will be asked if you contact us for any assistance.

Please have this information to hand if you require making a claim relating to any defects.

Thank You

Developer: Manufacturer:

Plot N/O: Site:

Completion Date: Product:

Checked off by:

PRODUCTS

PVC Windows

PVC Doors

Wardrobes

Con:

Other

2 Years Hardware

2 Years Installation Defects

10 Years Sealed Units / Glass Products

10 Years Manufacturers Warranty (please refer)



PORTICO GB LIMITED

CARE LINE 01359 244299 • Fax 01359 244232



PORTICO

products people prefer

CLEANING AND MAINTENANCE INSTRUCTIONS

PVC Windows



The majority of Portico windows are fitted with easy-clean friction stay hinges. All moving parts should be kept clean and free from debris. Apply silicon-based lubricant to moving parts. The hinge arm can be adjusted via the arm screw to increase/decrease the friction of the hinge. (See fig A).

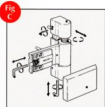
Note: Clean all PVC and glazed areas regularly with warm soapy water. Lubricate all moving parts. **Never** use abrasive cleaners.

Sliding Patio Doors

Due to 'settle' it may be necessary to adjust the doors rollers from time to time. This operation is a simple one (See fig B), using a pozi type screwdriver, locate the hole at the base of the sliding panel and insert the driver until it locates the screw. Turn the driver and adjust the door as necessary. **Note:** Always adjust the rollers evenly. Clean doors and rollers regularly and keep all tracks clear of debris at all times.



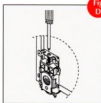
French Doors



Portico French doors are fitted with multi directional hinges. Adjustment is easy and using an Allen Key the hinge can be moved in any direction. (See fig C) **Note:** This operation is for slight adjustment only. If the door sets have been abused they will require a call out by one of our engineers. Always clean and lubricate doors regularly.

Metro Wardrobe Systems

Adjustment is easy and quick via the screw on top of the rollers (See fig D). The glass/panel area should be cleaned regularly using non-detergent cleaners. All tracks and moving parts should be kept dust free and a silicone based lubricant should be applied regularly. **Note:** Never over load shelves or hanging rails. Do not obstruct doors in any way.



- All fixings should be checked for tightness every six months. Paper towels or soft cloth should be used to clean down glazed areas

All the above products come with a full guarantee from the manufacturer. This guarantee is located with this leaflet. Please read both guarantee and understand it fully prior to operating each product. If you do not follow these instructions your guarantee will be deemed void.

Note: No manufacturers guarantee or installation warrantee includes for adjustment of any product post installation. All subsequent visits are chargeable and if the service call is found in the favour of the recipient, Portico and or the manufacturer will reimburse the cost of the call.

Note: Portico Customer Care Department is available 0900 - 1700 hrs Monday to Friday, excluding holidays and seasonal shutdowns.

PORTICO GB LIMITED

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